

September 2009

## RETURN POLICY

### Sanofi Pasteur Limited Expired Product Returns Policy

Sanofi Pasteur Limited will accept returns of expired product *for credit only* (at the estimated invoice price less 10%) subject to the following conditions and limitations:

- *Expired product only* is eligible for credit upon return to Sanofi Pasteur Limited; in-dated (i.e., unexpired) products are *not* eligible for return or credit.
- Eligible product must have been purchased directly from Sanofi Pasteur Limited and must be returned **(shipping prepaid)** to Sanofi Pasteur Limited as a **complete package; partial packages of product will not be accepted for return** and are *not* eligible for credit.
- Product must be returned
  - i. packaged in a plastic inner bag; and
  - ii. wrapped in bubble wrap **and**
  - iii. placed in a strong box or bubble envelope.
- Expired product will only be accepted for return and for credit if received by Sanofi Pasteur Limited within one year of labelled expiry date.

Under no circumstances will Sanofi Pasteur Limited accept returned product for credit where:

- Product was purchased on a non-returnable basis (as indicated on the original price list or the original sales invoice).
- Product was purchased to control a threatened or actual outbreak of the disease which the product is intended to prevent or treat.
- Product has been exposed to or damaged by fire, smoke, moisture, liquid or other similar factors.
- Product has been subjected to improper storage conditions such as temperatures outside of labelled temperature ranges.
- Product has been acquired in a fire sale, bankruptcy or distress sale.